

TERMS AND CONDITIONS FOR GROUPS (EN)

IMPORTANT: Those groups not showing 15 minutes before the time of the visit will not be able to visit the cave and no refund will be made. Coves de Sant Josep is not responsible for group delays, whatever the reason may be.

No refund will be made

- A bank transfer of at least the 50% of the final amount should be made at least 48 hours before the date of the visit. The rest will be paid on arrival at the ticket office or by bank transfer. **It is not advisable to pay the 100% of the service by bank transfer because if the group is smaller than the reservation made, no refund will be made.**

- The bank account number for payments is:

IBAN ES75 2100 8681 5102 0003 0735

SWIFTT/BIC: CAIXESBBXXX

- If possible, please indicate 'Reservation' followed by the date of the visit.

- Once the payment has been made, please send evidence to **info@covesdesantjosep.es**

- Those reservations without evidence being sent at least 24 hours before the visit will be deleted.

- **Groups must show 15 minutes before the time of the visit** so as to pick up the tickets and, if necessary, pay the rest of the operation.

- Groups must not reserve less places than the total. For example, if you reserve 40 places and the group shows to be made up by 45 people, there may not be enough tickets for all of them. On the other hand, if the reservation is made upon 40 places and the group is the made up by 25 people, please inform at least 24 hours before the visit.

- Student must be accompanied by at least 1 adult on each boat (13 students and 1 adult on each boat). **If a group shows with less adults than required, some students may not be able to visit the cave.**

- Breakind any of the previous terms and conditions will mean that:
 - No other time for the visit is guaranteed.
 - No refund will be made.



Coves
de
Sant Josep